

CENTRAL KYC REGISTRY

CYKC/SFTP/2018/15

Date : December 05,2018

To: All entities registered with CKYC and using SFTP

Dear Sir / Madam,

Sub: Availability of Response files on SFTP

This is with reference to the archival policy of response files in the 'response' folder in SFTP.

Currently, all the response files generated (via SFTP) till date is made available to the respective institutions in the 'response' folder in SFTP and retained. As a result, many institutions are facing significant delays and constraints in downloading fresh response files from SFTP due to the large number of files in their response folders.

In our pursuit to increase efficiency and offer better service, we shall be archiving response files post 30 calendar days. This shall significantly reduce the SFTP response folder size.

You are requested to kindly take note of the above and ensure all response files are downloaded within the stipulated period.

For and on behalf of **Central KYC Registry**

Helpdesk Contact Details:

Email: helpdesk@ckycindia.in

Phone: 022 61102592/022 26592595